

National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey

Key Indicator - 2.7.1 under Criterion II of Teaching – Learning and Evaluation (From Students)

SESSION 2020-21

Guidelines for Students-

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

Link is available to give the students feedback for SSS so kindly click on the link and fill the feedback for the betterment of students and college.

https://forms.gle/xC1kMJFBWpX5UXDbA

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*Required

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)
- 1. How much of the syllabus was covered in the class? *
- 4 85 to 100%
- 3 70 to 84%
- 2 55 to 69%
- 1- 30 to 54%
- 0 -Below 30%

1

2. How well did the teachers prepare for the classes? $*$			
4 – Thoroughly			
3 - Satisfactorily			
2 – Poorly			
1 – Indifferently			
0 – Won't teach at all			
3. How well were the teachers able to communicate? *			
4 – Always effective			
3 – Sometimes effective			
2 – Just satisfactorily			
1- Generally ineffective			
0- Very poor communication			
4. The teacher's approach to teaching can best be described as *			
4 - Excellent			
3 – Very good			
2 - Good			
1 – Fair			
0 – Poor			

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5. Fairness of the internal evaluation process by the teachers. \star
4 – Always fair
3 – Usually fair
2 – Sometimes unfair
1 – Usually unfair
O– Unfair
6. Was your performance in assignments discussed with you? *
4 – Every time
3 – Usually
2 – Occasionally/Sometimes
1 – Rarely
0- Never
7. The institute takes active interest in promoting internship, student exchange, * field visit opportunities for students.
4 – Regularly
3 – Often
2 – Sometimes
1 – Rarely
0 – Never

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 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. 4 - Significantly 3 - Very well 2 - Moderately 1 - Marginally 0 - Not at all
9. The institution provides multiple opportunities to learn and grow *
 4 - Strongly agree 3 - Agree
2 – Neutral
1 – Disagree
0– Strongly disagree
10. Teachers inform you about your expected competencies, course outcomes * and programme outcomes
4 – Every time
3 – Usually
2- Occasionally/Sometimes
1 – Rarely
O-Never

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11. The teachers illustrate the concepts through examples and applications. *
4 – Every time
3 – Usually
2 – Occasionally/Sometimes
1 – Rarely
0 – Never
12. The teachers identify your strengths and encourage you with providing right * level of challenges
4 – Fully
3 – Reasonably
2 – Partially
1 – Slightly
0 – Unable to
13. Teachers are able to identify your weaknesses and help you to overcome *
them
4 – Every time
3 – Usually
2 – Occasionally/Sometimes
1 – Rarely
0 – Never

14. The institution makes effort to engage students in the monitoring, review and * continuous quality improvement of the teaching learning process.
4 – Strongly agree
3 – Agree
2 – Neutral
1 – Disagree
0 – Strongly disagree
15. The institute/ teachers use student centric methods, such as experiential * learning, participative learning and problem solving methodologies for enhancing learning experiences
learning, participative learning and problem solving methodologies for enhancing
learning, participative learning and problem solving methodologies for enhancing learning experiences
learning, participative learning and problem solving methodologies for enhancing learning experiences 4 – To a great extent
 learning, participative learning and problem solving methodologies for enhancing learning experiences 4 - To a great extent 3 - Moderate

16. Teachers encourage you to participate in extracurricular activities. *
4 - Strongly agree
3 - Agree
2 - Neutral
1 - Disagree
0 - Strongly disagree

17. Your mentor does a necessary follow-up with an assigned task to you. *	
4 – Every time	
3 – Usually	
2 – Occasionally/Sometimes	
1 – Rarely	
0 – I don't have a mentor	
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills *	
and employability skills to make you ready for the world of work	
4 – To a great extent	
3 – Moderate	
2 – Some what	
1 – Very little	
0 – Not at all	
19. What percentage of teachers use ICT tools such as LCD projector, *	
Multimedia, etc. while teaching.	
4 – Above 90%	
□ 3 - 70 - 89%	
2 - 50 - 69%	
1 - 30 - 49%	
0 – Below 29%	

E

Back	Submit	Clear form
0 - S	Strongly disagree	
☐ 1 - D	Disagree	
2 - N	leutral	
🗌 3 – A	Agree	
4 -St	trongly agree	
20. The c	overall quality of teaching	ng-learning process in your institute is very good *

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https://forms.gle/5h8XNsqGit6c8C5M7



STUDENT SATISFACTION SERVEY

Consolidated Report for the Academic Year 2020-21

AVERAGE (TOTAL STUDENTS GIVEN: 300: Total Weightage 5)

Question	Choiœ1	Choiœ2	Choiœ3	Choiœ4	Choiœ4	Total
Q1	100	70	65	39	26	300
Q2	120	55	70	49	6	300
Q3	115	85	64	29	7	300
Q3 Q4	115	118	59	25	, 1	300
Q4 Q5	90	118	56	10	18	300
Q6	95	114	58	19	14	300
Q7	120	115	54	10	1	300
Q8	112	118	57	7	6	300
Q9	82	128	54	24	12	300
Q10	100	116	42	13	29	300
Q11	112	120	50	15	3	300
Q12	90	118	52	16	24	300
Q13	98	126	54	12	10	300
Q14	89	116	55	16	24	300
Q15	115	102	57	10	16	300
Q16	125	106	54	9	6	300
Q17	100	108	63	14	15	300
Q18	100	115	60	15	10	300
Q19	94	125	55	8	18	300
Q20	100	100	65	16	19	300



STUDENT SATISFACTION SURVEY

Consolidated Report for the Academic Year 2020-21

AVERAGE (TOTAL STUDENTS GIVEN: 300: Total Weightage 5)

Question	Weighatge
Q1	3.60
Q2	3.78
Q3	3.91
Q4	3.99
Q5	3.87
Q6	3.86
Q7	4.14
Q8	4.08
Q9	3.81
	3.82
Q10 Q11	4.08
	3.78
Q12	3.97
Q13	3.77
Q14	3.97
Q15	4.12
Q16	3.88
Q17	3.93
Q18	3.90
Q19	3.82
Q20	









